



VNA

Your Care. Our Cause.
Somerset Hills

COMMUNITY IMPACT REPORT

2017



DEAR FRIENDS,

At the VNA of Somerset Hills, care is more than a service; it is our cause. As a mission-based community healthcare agency, your contributions – whether as a donor, volunteer or event participant – help us provide peace of mind, promote safe and independent living, assist with recovery from illness or injury, and preserve dignity for those coping with life-limiting illness.

For over 100 years, we have been dedicated to delivering trusted, personalized and quality patient care that exceeds expectations. During 2017, your generosity enabled us to reaffirm this commitment through continuous improvements across the organization. We have implemented processes that enhance the way we utilize clinicians throughout the patient journey, from admission through discharge. In addition, we have invested in new technologies that analyze patient data and help significantly reduce risk of hospital readmission. We also continue to provide valuable wellness services not reimbursed by Medicare or any insurance, including telehealth in-home monitoring and nurse coaching.

On behalf of everyone in our VNA of Somerset Hills family, thank you for helping us to provide a better quality of life for the people of New Jersey. Through your trust and partnership, your support has made a heartfelt, lasting impact on our patients, caregivers and families.

IN GRATITUDE,

Daniel E. Powell
President & CEO

Peter Mercer
Chair, Board of Trustees



THANK YOU
For helping us bring care,
comfort, and support to all
those in need.

YOUR CARE IS OUR CAUSE...

QUALITY + OUTCOMES

Driven by our focus on delivering personalized, quality care, we strive to exceed patient expectations. We are proud to be included, for the third consecutive year, among the **2017 HomeCare Elite®**, a recognition of the top-performing home health agencies nationwide. Living independently and with the help of our **Home Health Services**, Joyce received the care necessary to recover from the foot injury caused by a fall.

AGING IN PLACE

Helping individuals reside longer in the comfort of their own home is our goal. Through your generosity, our **Adult Day Center** and **Respite Care** programs have helped 123 clients remain home while enabling caregivers to balance their own responsibilities of caring for their loved one. Johanna has been very appreciative that the staff at our Center has the knowledge and ability to address her mother's needs, even as her cognitive condition continues to decline.

END-OF-LIFE CARE

In 2017, our **Hospice and Palliative Care** provided 210 patients the chance to live their final days with dignity and comfort, while their loved ones benefited from much-needed guidance and support. Thanks to your generosity, Fran's family knew what to expect, what care to provide, and how to navigate the unbearable goodbye to their beloved mother.

IN THE COMMUNITY

With your support, we were able to provide the community with **educational programs, wellness clinics, and support groups** to help people of all ages on their quest for wellness. As caregiver for her mother suffering from Alzheimer's disease, Carol is grateful for the useful information she has received during our evening support group meetings.

3,525

Clients served across all programs



Community health initiatives support

\$225K

Telehealth in-home monitoring and coaching support

\$142K

\$119K

Provided short-term relief for caregivers through our Respite Program

451

of our high-risk patients did not return to the hospital within 30 days of their discharge

\$234K

Supported Adult Day Center programs

2017 Philanthropist of the Year

Mareb Hoke



We are proud and touched to present this award posthumously to long time donor, Mareb Hoke, in recognition of her generous bequest through her estate totaling more than \$1,000,000. Through support of our Centennial Campaign, Annual Golf Classic, and planned giving opportunities, she demonstrated her belief in the importance of our mission-based healthcare services, and the contributions the organization and staff make to improve the health and wellness of those we serve.

This award was established by the VNA of Somerset Hills Board of Directors to honor an individual or family, who has shown exceptional generosity in support of the agency's mission of delivering home and/or community health solutions to help people attain their best level of health and well-being.

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Our nurse allowed us to keep our promise to our Mom – that she would die peacefully at home, surrounded by the people she loved and who loved her.

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Care patient

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Both my parents wanted
to die in their home...
Thank you so much. My
parents are at peace
now but it could not
have been possible
without the VNA.

Daughter of VNA Hospice
Care patient

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I am normally not a letter writer, but I felt compelled to let you know that the Respite Care Program [through the VNA of Somerset Hills] gave me back my life...It is truly a blessing to know that a program like this exists for caregivers like me.

Respite Care Program client

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AmazonSmile
 AT&T Employee Giving Campaign
 Bank of America United Way Campaign
 Bergen County United Way
 BNY Mellon Community Partnership -
 Employee Funds
 Chevron Humankind Employee Funds*
 Colgate-Palmolive Company
 C. R. Bard, Inc.
 ExxonMobil Foundation
 FM Global Foundation
 Goldman Sachs and Company
 Johnson & Johnson Family of Companies
 MasterCard
 The Merck Foundation
 Morgan Stanley
 Pfizer Foundation Matching Gifts
 Program
 United Way of Northern NJ
 United Way of Tri-State (Truist)
 Verizon Foundation

THOSE HONORED

Grania and George Allport
 Carol Butera
 David Chard
 Christine M. Chickering
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 Dorothy Crossett
 Jennifer Cuff
 Laura Cummings
 Mary Lou Daley
 Jeanne Driscoll and Francis Nelson
 Carol A. Earle
 Arlene and Daniel Green
 Jonathan Lane
 Peter Mercer
 Victoria O'Connell
 Juliet Patsalos-Fox
 Evelyn S. Prather
 Amanda Rusinak
 Evelyn K. Savage
 Alankar Sovani
 Fox Stoddard
 Nicole Watson
 Christopher Wiedenmayer
 Barbara Wilber

THOSE REMEMBERED

Emily Abbate
 William F. Anderson
 Alice E. Balashek
 Harriet Blyler
 Hermine Boschen
 Doris Bowman
 Joan Bramick
 Rose Nagy and Margaret Budy
 Margaret A. Chesson
 Joan Conklin
 Josephine Cook
 Corrine Cordasco
 Sarah Crandall
 Ed David
 Margarita De Matos

Rummage Volunteers who
 have passed
 Patricia Dennis
 Charles G. Dickinson
 Anne Dolan
 Ellen Eastty
 Duncan S. Ellsworth
 Mary Farrell
 Eileen Forkin
 Barbara A. Fox
 Joann Freeland
 Pei-The Fu
 Gloria A. Fulton
 Ornella Giacoia
 Werner Hack
 Robert L. Harnick
 Gerd Haugen
 Lori Ann Hetherington
 Mary D. Hetherington
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 August Imbimbo
 Judy J. Jones
 Irwin Josephs
 Lane K. Kalkstein
 Carol Kimmelman
 Irwin Kimmelman
 Gail Kleinschrodt
 Julia P. Kolkebeck
 Josephine Kowalchik
 Josephine and Milton Laitman
 Rose Lanson
 Alma Levin
 Stanley V. Lyman
 George Macor
 Susan Mahoney
 Frank Mares
 Faye Matyk
 Patricia McCort
 Peggy McFadden
 Clyde McGuire
 Elizabeth Michell
 Joseph Mignella
 Maria Miller

Pat Moccio
 Mercedes Molina
 Ann and Frank Mollo
 Sid Moody
 Angelina Mossa
 George Mullen
 Edith Oliver
 Walter Otrimski
 Yvonne Passmore
 Harold Porter
 Richard Rapkin
 Samuel P. Razzano
 Allan Reeder
 Jeane A. Regan
 Richard Regan
 Gail and Robert Reilly
 Carol Robinson
 William Robinson
 Adele Rodgers
 Harriet Scalera
 Wini Schaffer
 Maximillian Schoss
 Sabina Senkbeil
 Lilyan Silverstein
 Charles A. Skogland
 Max Spann
 Warren L. Staller
 Elsie Stoddard
 Peggy Stolowitz
 Charles Straniero
 Milton Sunshine
 John M. Terry
 Carol Thompson
 Thomas Tiffany
 Ed Traub
 Paul Vignola
 Marlene Wain
 Richard Weldon
 Paul Whiteman
 John E. Willson
 Alan Wohl
 Suzanne Woods
 Auguste Wrede
 Jane Zimmerman

2017 Dutzie Robbie Award for Distinguished Board Service

Carol Butera



*All or part of donation made in memory or honor of a loved one or friend.

We have made every effort to recognize all who have supported the VNA of Somerset Hills during 2017. If we have mistakenly omitted or misspelled your name, we apologize. Please call 908-766-0180 ext. 140 so that we can correct our record.



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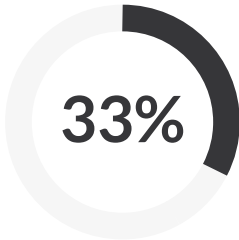
*deceased

AGENCY REPORT

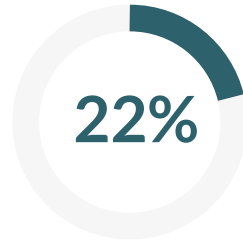
VISITS BY DISCIPLINE



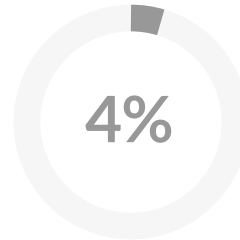
Nursing



Home Health Aides



Therapists



Social Workers

CLIENTS SERVED BY PROGRAM

Home Care* **2,183**
Community Wellness Programs **935**
Hospice & Palliative Care* **198**
Private Pay **62**
Respite **72**

* Total admissions and readmissions

DAYS OF CARE

Hospice **12,103**
Adult Day Center **2,575**

OUR TEAM

Employees **133**

VOLUNTEERS*:

Rummage Sale **434**
Home Health / Hospice **26**
Adult Day Center** **20**
Office / Clerical **10**

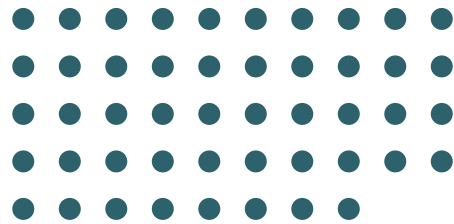
* May include duplication

** Excludes visiting program volunteers

FACTS ABOUT US

978

individuals served by
the community wellness
programs and support groups



48

 Community outreach and
educational programs

33

Nursing students
pursuing a bachelor
degree received their
community health clinical
experiences with our
agency



499,570

Miles travelled by home care and
hospice visiting staff

THANKS TO ...

Those who supported the VNA through our events:

Rummage Sale
Annual Golf Classic
Holly Day Market
Annual Cookie Walk

Employees from the following companies for their
day of service at the VNA:

Coldwell Banker
Deloitte
Fahey Realtors
Investors Bank
Peapack-Gladstone Bank
Roche Molecular Systems Inc.
Sanofi US Employee CareGIVE group

Those who donated time or talent to enhance
our building:

Basking Ridge Garden Club
Raritan Valley Community College
Curcio Plumbing & Heating



HOME HEALTH

Registered nurses and rehabilitation therapists
Certified home health aides
Chronic disease management
Telehealth monitoring
Wound care

HOSPICE + PALLIATIVE CARE

Pain and symptom management
Case management by registered nurses
Social work services
Spiritual care
Bereavement support

PRIVATE CARE SERVICES

Live-in and hourly certified home health aides
Skilled nursing
Medication management

COMMUNITY HEALTH

Wellness programs
Medication management
Respite care
Caregiver support services
Health screenings

ADULT DAY CENTER

Enrichment programs
Social activities
Pet therapy
Exercise programs
Nutritious meals

OUR MISSION

To provide individuals and families with comprehensive, high quality, cost-effective home and community health care services, regardless of ability to pay, using partnerships where appropriate.

200 Mt. Airy Road, Basking Ridge, NJ 07920
908.766.0180

visitingnurse.org
news@visitingnurse.org

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